

Company Logo Here	SOP – Patient and Caregiver Education and Support	
	APPLIES TO: Dispensary Operations Management	
	APPROVED BY: P. Givens, Chief Compliance Officer	VERSION: 1.0
	SOP OVERSIGHT RESPONSIBILITY: P. Givens, Chief Compliance Officer	
EFFECTIVE DATE: January 1, 2023	RELATED RULES: 3796:6-3-15	

Introduction: This **SOP – Patient and Caregiver Education and Support** outlines the type of patient and caregiver education that must be provided and/or made available.

PROCEDURE

I. Required Patient and Caregiver Education and Support – Use

The following Patient and Caregiver Education and Support shall be provided, in the manner as provided below:

1. Information regarding the signs and symptoms of substance abuse, including tolerance, dependency and withdrawal;
2. Whether possession of medical marijuana is illegal under federal law (it is);
3. Information about the side effects and contraindications for medical marijuana, including possible impairment with the use and operation of motor vehicles or heavy machinery, when caring for children, or on job performance;
4. Guidelines for contacting the Recommending Physician if any side effects or contraindications occur;
5. A warning that smoking medical marijuana is not permitted per Ohio law;
6. Information on drug-to-drug interactions, including interactions with alcohol, prescription drugs, non-prescription drugs and supplements; and
7. Any other appropriate patient education and support materials.

II. Required Patient and Caregiver Education and Support – Possession & Use

The following Patient and Caregiver Education and Support shall be provided, in the manner as provided below, regarding the use and possession of marijuana:

1. Limitations on the right to possess and use marijuana pursuant to Chapter 3796 of the Revised Code;
2. Safe techniques for the proper use of medical marijuana and related paraphernalia;
3. Prohibition against and dangers associated with medical marijuana extractions;
4. Alternative forms of consumption or inhalation for use of medical marijuana;
5. Instructions for Patients and Caregivers with medical marijuana related injuries or reports of adverse reactions to the toll-free hotline established by the Board of Pharmacy;
6. Signs and symptoms of substance abuse; and
7. Opportunities to participate in substance abuse programs.

III. Prohibited Patient and Caregiver Education and Support – Possession & Use

No Patient and Caregiver Education materials may include any instruction in the cutting or otherwise partition of marijuana patches as appropriate for transdermal administration.

IV. Patient and Caregiver Education and Support – Price Must be Public

Menu & Pricing on Website: Patient and Caregiver Education and Support information must include the price of medical marijuana and must be made publicly available through a menu with current pricing on our website.

Current Pricing: All website pricing must be **current**. As such, at the start of each business day, the General Manager, or their designee, shall verify and/or update the website's menu to reflect current pricing and products.

V. Injuries and Adverse Events – Required Signage

Signage shall be prominently posted directing patients and/or caregivers with any medical marijuana-related injuries or reports of adverse reactions to the toll-free telephone line established by the Board of Pharmacy, which sign shall be:

- Visible to all patients and caregivers in the Dispensary; and
- Unobstructed.

VI. Patient and Caregiver Education and Support – Method of Distribution of Information

Patient and Caregiver Education and Support materials referenced in this **SOP – Patient and Caregiver Education and Support** shall be made available to Patients and Caregivers by the following means:

1. Within a tab or tabs on the Company's website; and
2. As a stand-alone Patient and Caregiver Education document and made available within the Dispensary, including a copy that the Patient and/or Caregiver may take home.